

Your Hosted VoIP Solution

Offer VoIP services under your brand with low investment risk and minimal time



Unparalleled expertise

Faster time to market

Reduced investment

These are the key elements that make the deltathree Hosted Consumer VoIP Solution the ideal customized VoIP offering for service providers like you. Over a decade of VoIP experience working with the world's largest service providers has made us the global leader in offering private label VoIP solutions for telecom, cable, Internet and wireless service providers. Specializing in all Session Initiation Protocol (SIP) based access methods, we offer a full spectrum of VoIP services, as well as a variety of advanced telephony features.

Our robust back-office suite of services includes billing, eCommerce, SIP products variety and management, Customer Premise Equipment (CPE) configuration, web development, network management and much more.

deltathree's Hosted Consumer VoIP Solution is scalable and continues to set the industry standard for high performance. We will exceed your time to market requirements while remaining within your budget. With the Hosted Consumer VoIP Solution, you can focus on your marketing and sales efforts, while leaving the development and deployment to us.

Integrate consumer telephony into your product offering.



VoIP deployment is a complicated and costly process. At deltathree, we not only provide the VoIP solution components, we also design, implement and manage them. Our turnkey solution is launch-ready in a matter of weeks as opposed to months and at a fraction of the cost as compared to an internal deployment. With our expertise and dedication, you will move quickly from the initial planning stage to full implementation.



Hosted VoIP Solutions

deltathree's Hosted VoIP Solution offers you complete VoIP telephony solutions with a sharp focus on your individual needs.

At deltathree, we enable you to meet your customers' needs and requirements through our state-of-the-art products, applications and technologies.

Project & Account Management

deltathree has designed a project and account management process that guides you toward implementation efficiently and expeditiously. From planning, design, integration and implementation, to post-launch and program management, we're with you every step of the way.

Network & Telephony

deltathree manages one of the world's first and most advanced SIP networks to provide you with the highest quality VoIP telephony and features. Our backend system uses carrier-grade media gateways and load balancing mechanisms to ensure service quality and reliability. You can also take advantage of our optimized global network or use your own infrastructure.

Billing

With vast experience in billing, deltathree offers a flexible billing system that integrates your business requirements with your existing infrastructure. Providing you with a broad range of pricing features, we enable you to increase profits and broaden your product offering. You can choose from a variety of billing scenarios and price plans, including user authentication, per minute charges, monthly recurring charges and much more. At deltathree, we can also assist you with local, state and federal tax calculations.

eCommerce & Fraud

Leveraging over a decade of global consumer experience, deltathree allows you to maximize revenues while minimizing fraud. Supporting all major credit cards, we combine a powerful eCommerce engine with multiple fraud prevention and risk assessment systems. The deltathree solution includes a comprehensive system of online fraud rules, extensive blacklists and whitelists, fully automated screening and order review, accurate detection of fraudulent orders, and a flexible pattern detection system.

Website

deltathree offers a customizable hosted web experience. This includes a Learn & Order website, as well as a Member Center where your customers can manage their accounts, features and billing preferences. Alternatively, you can integrate our solution into your website using our XML APIs while maintaining your existing website's look and feel.

Customer Service

Our 24/7 Network Operations Center (NOC) provides technical support and troubleshooting on any technical issues that might arise. With our web-based Customer Service Interface (CSI) and trouble ticket system, we offer the applications you need to ensure support, service and reliability for your customers. Through our RightNow solution, your customers can also access customized FAQs to learn more about the services available to them.

Product

Management & Support

As part of the overall solution, deltathree will work with you to determine the Branded Software or Customer Premise Equipment (CPE) that you want to deploy to your customers. We will certify that your selected product works in all environments, as well as manage fulfillment and provisioning to provide your customers with a plug and play, user friendly experience.

Reporting & Communication

deltathree's reporting modules provide real-time data feeds regarding every aspect of your VoIP solution. Whether it's through our Online Analytical Processing (OLAP) tool, customized reports, or periodic raw data transfer, we can provide you with important information, including finance reports, customer trends, billing, calling and tax information. We also provide automated trigger emails to improve communications with your customers.

When looking for a complete consumer VoIP solution, turn to the experts. deltathree, making VoIP work for you.

Find out more about us at:

www.deltathree.com

Contact us at:

sales@deltathree.com

deltathree, Inc.

1 Bridge Plaza, Suite# 275 Fort Lee, NJ, 07024

Tel: 1-212-500-4850

Fax: 1-212-500-4888

Toll Free: 1-888-delta30 (1-888-335-8230)

